

Women Empowerment



Over the last decade, Seychelles Revenue Commission (SRC) and its Customs Division have increased the number of female workers and are promoting them to managerial positions.



Seychelles

SITUATION

SRC has been focusing on improving the working environment to maximize revenue generation and service delivery and promoting transparency. Some of the challenges identified were retaining customs staff, ensuring their rotation, and providing training for career development.

SOLUTION

SRC proposal is to consolidate the female staff's skills and deepen their knowledge by undertaking academic courses aimed at boosting their career development, and by participating in ASYCUDA technical and functional trainings. The ASYCUDA local team involves a majority of female staff. With the implementation of ASYCUDAWorld, 7 female trainers (out of 8 trainers) developed the capacity of more than 600 stakeholders and staff.

RESULT

In 2017, 9 female staff, including a Senior Tax Officer and a Risk Manager, graduated from the University of Seychelles. The contribution of these staff and that of their colleagues in the implementation of ASYCUDAWorld led to the following achievements:

- Maximized benefits of the reform and automation in SRC;
- Steady increase of revenue collection;
- Faster clearance and release of goods at Airport cargo;
- Better controls through a Direct Delivery system;
- Improved control in manifest processing;
- Pre-payment account for fast and automatic payment of bills.

70%

of the Customs Division staff are female (117 out of 167); 16 of them hold managerial positions.

“Since the onset of ASYCUDA, Seychelles Customs has been making full use of this system, constantly enhancing the capacity through knowledge transfer and experience sharing with UNCTAD assistance.”



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Size of Project

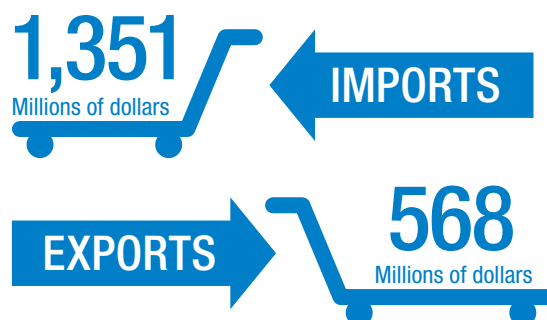
Total number of customs offices



Paper-based
customs office



Computerized
customs office



2017 Volume of Activity

Manifests
processed



3,794

Waybills
processed



34,385

Import Declarations
processed



52,779

Export Declarations
processed



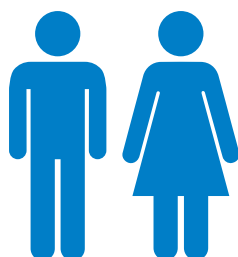
2,941

Transit Procedures
processed



3'937

Number of Persons Trained



Approximately
645

